

London & South East: 020 3326 2929

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REEF WATER SOLUTIONS EQUAL OPPORTUNITIES POLICY

Policy Statement

Reef Water Solutions is committed to building an organisation that makes full use of the talents, skills, experience, and different cultural perspectives available in a multi-ethnic and diverse society, where people feel they are respected and valued and can achieve their potential regardless of race, colour, nationality, ethnic origins, sexual orientation, gender, disability or age.

Reef Water Solutions will follow the recommendations and guidance of the Equality and Human Rights Commission in all our employment policies, procedures, and practices in dealing with customers and members of the public.

Policy

The aims of this policy are to ensure the following:

- No-one receives less favourable treatment on grounds of any protected characteristic (including age, disability, gender reassignment, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex, and sexual orientation) or is disadvantaged by any conditions, requirements, provisions, criteria, procedures, or practices that cannot be justified on any other grounds.
- No-one is victimised for acting against any form of discrimination or harassment, or instructed or put under pressure to discriminate against, or harass someone on the above grounds.
- The organisation is free of unwanted conduct that violates the dignity of workers or creates an intimidating, hostile, degrading, offensive or humiliating environment.
- Opportunities for employment, training and promotion are equally open to male and female candidates, candidates from all racial groups, candidates with or without disabilities and candidates of any age, sexual orientation, religion, or belief.
- Selection for employment, promotion, transfer, training and access to benefits, facilities and services will be fair and equitable and based solely on merit.



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This policy applies to all aspects of employment, from recruitment to dismissal and former workers' rights.

We will be taking the following steps to put the policy into practice and ensure that it is achieving its aims:

- 1. The policy will be a priority for the organisation.
- 2. The HR Manager, will be responsible for the day-to-day operation of the policy.
- 3. The policy will be communicated to all workers and job applicants and will be placed on the company's website and within the staff handbook.+
- 4. Workers, their representatives will be consulted regularly about the policy and related action plans and strategies.
- 5. All workers will be trained on the policy, on their rights and responsibilities under the policy and on how the policy will affect the way in which they carry out their duties. Noone will be in any doubt about what constitutes acceptable and unacceptable conduct in the organisation. Unacceptable conduct includes discrimination and harassment at work related functions.
- 6. Managers and workers in key decision-making areas will be trained on the discriminatory effects that provisions, practices, requirements, conditions, and criteria can have on some groups and the importance of being able to justify decisions to apply to them.
- 7. Complaints about discrimination or harassment in the course of employment will regarded seriously and may result in disciplinary sanctions and even dismissal. The grievance procedure will be published in a form that is easily accessible.
- 8. Opportunities for employment, promotion, transfer, and training will be advertised widely, internally, and externally. All applicants will be welcomed irrespective of race, colour, nationality, ethnic or national origins, gender, sexual orientation, disability, age, religion, or belief.
- 9. All workers will be encouraged to develop their skills and qualifications and to take advantage of promotion and development opportunities within the organisation. All employees carrying out work of 'equal value' will receive equal pay, regardless of their sex, race, or any other protected characteristic. Equal pay audits will be carried out as necessary.
- 10. Selection criteria will be entirely related to the job opportunity, following the selection process.
- 11. We will make reasonable changes to overcome physical and non-physical barriers that can make it difficult for disabled employees to carry out their work and for disabled customers to access our services.
- 12. We will take a flexible approach to working arrangements. We will consider requests for changes carefully and objectively and will accommodate them unless it would cause significant difficulties to the business or employees.
- 13. Information on the ethnic and racial background, gender, disability and age of each worker and applicant for employment will be collected and analysed, to monitor each stage of the recruitment process. The information will be held in the strictest confidence and will only be used to promote equality of opportunity. Information about the religion/belief and sexual orientation of employees will also be monitored. Monitoring may include promotion and training if necessary.



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- 14. If the data shows that people from particular groups are under-represented in particular areas of work, lawful positive action training and encouragement will be considered for workers and others from that group to improve chances of applying successfully for vacancies in these areas.
- 15. Grievances, disciplinary action, performance assessment, and terminations of employment, for whatever reason, may also be monitored by gender, racial group, age, disability, religion/belief and sexual orientation if necessary.
- 16. Requirements, conditions, provisions, criteria, and practices will be reviewed regularly in the light of the monitoring results and revised if they are found to, or might, unlawfully discriminate on any of the above grounds. We will also regularly review advertising, recruitment and application materials and processes, and this policy.
- 17. All contracts between Reef Water Solutions and contractors to supply goods, materials or services will include a clause prohibiting unlawful discrimination or harassment by contractors and their staff.
- 18. The effectiveness of the policy will be monitored regularly. A report on progress will be produced each year and published through the quarterly meetings with staff.
- 19. Customers and clients will be made aware of the policy and of their right to fair and equal treatment, irrespective of race, colour, nationality, national or ethnic origins, sexual orientation, gender, religion/belief, disability, or age.
- 20. Fair and equal treatment will be given to customers and members of the public by all staff. The business will investigate any complaints from staff that they are being harassed by a customer for reasons linked to protected characteristics and take suitable action to prevent further incidents.
- 21. The business will take all necessary steps to ensure that employees are legally entitled to work in the UK, making sure that employees from outside the EU have permission to work here by checking the validity of documents and keeping copies of them for two years after the employment has come to an end.

This policy has been endorsed by Michael Frith and has the full support of the management.

The policy was approved on 1 February 2020 following consultation with senior management and employees and further reviewed on 14th April 2021

Overall responsibility for the effectiveness of the policy lies with Nicola Pomery who can be contacted for further information.



Signed...... Date: 11th April 2022

Mike Frith Next Review Date: April 2023